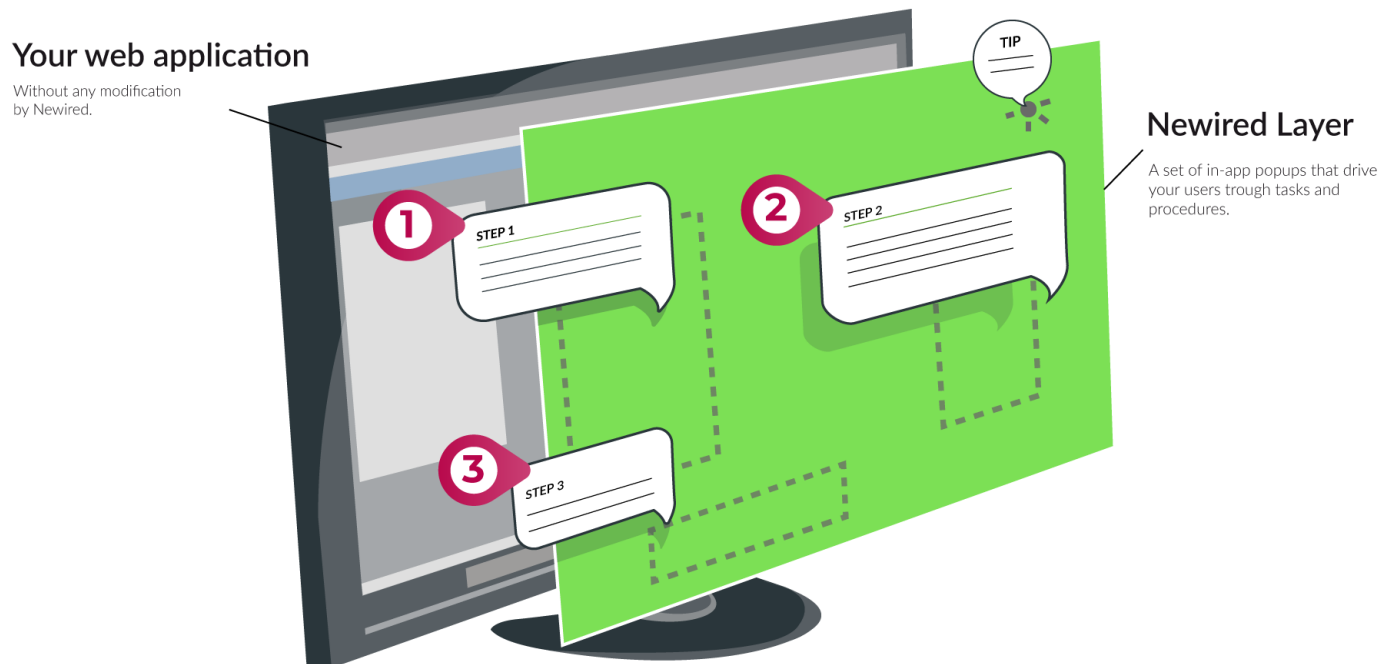# NEWIRED

Empower Users Now!

Guide, Analyze and Optimize
User Flows & Experience with Newired

Newired provides fast & easy onboarding and a continuous learning concept – directly embedded within the application to simplify user adoption and increase user satisfaction across enterprise applications.

Your web application

Without any modification by Newired.

TIP

Newired Layer

A set of in-app popups that drive your users trough tasks and procedures.

① STEP 1

② STEP 2

③ STEP 3

DIGITAL TRANSFORMATION
- Fast and easy adoption of new and multiple applications and processes
- Less time consuming with lower costs

CONTEXTUAL IN-APP SUPPORT
- Continuous, on demand, in place digital support
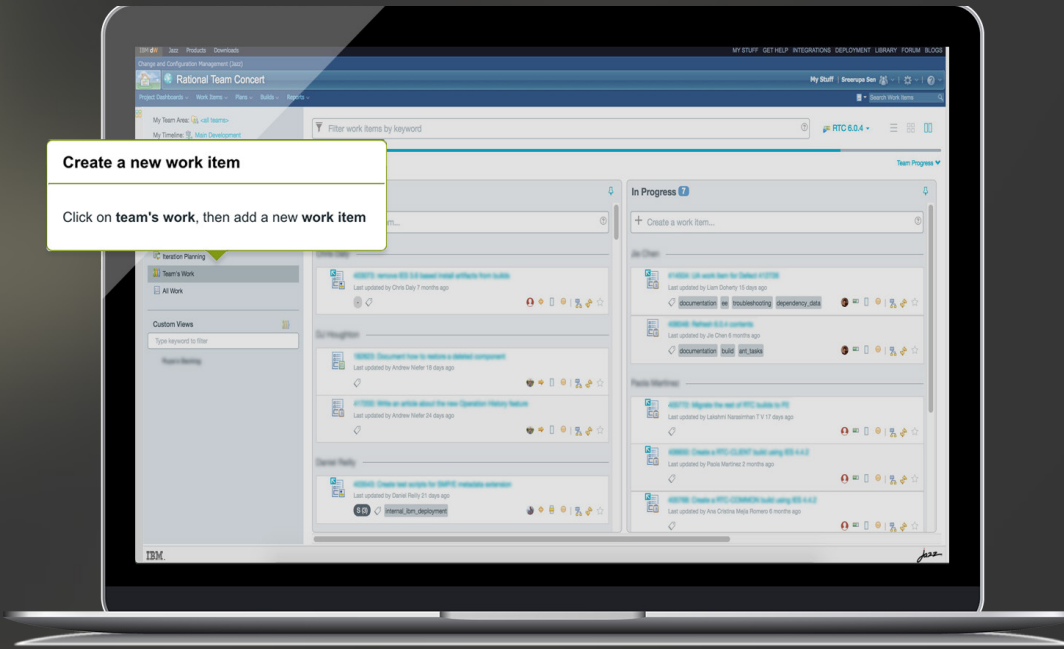- Reduce support requests

EMPOWER USERS
- Easy access to any helping resource
- User Feedback for improvements
- Increase process quality in the company

SPEED-UP ONBOARDING
- Flatten new hires' forgetting curve
- Cut training time and costs

SMOOTH GLOBAL ROLL-OUTS
- Easy and fast parallel roll-outs in different departments and country locations

Features & Functions

- Standalone Editor for: Journeys and Best Practices
- Multiple application support
- Contextual, in-App Tips
- 100% Code free
- Multi-Language Support
- Analytics and Reports
- Editing and Testing environment
- On-Premise (Server or Private Cloud) or Public Cloud

"We deal with complex software environments, Newired Journeys allows us to rapidly simplify the product and user experience. If an employee gets hung up, Journeys can tell them what to do next. It truly simplifies the modern user interface."

Regg Struyk, eLead

Try the online demo or book a personalized one

write to us at info@newired.com
or visit our website www.newired.com

What Newired brings to you:

- User-friendly **authoring environment** for non-technical people to **design and create** guidelines, announcements, tooltips, polls, and other content that will be installed onto your web application.

- **Contextual user assistance via Newired overlay technology (intelligent layer)** accessible within the web browser, guiding the user through complex workflows, tasks and scenarios.

- Reliable and secure **best practices** which enable you to control that only the approved and reviewed content will be promoted and published.

- Track users' feedback and **measure** user satisfaction with **data dashboards,** so that you can quickly spot bottlenecks and shortcomings and turn them into improved user interactions right away.

- Unique algorithms to bind the Newired content to your web applications, focusing on **quality, robustness and maintainability.**