

Proof of concept (PoC)

Newired provides full set-up of the product (Newired Editor and Newired Portal) to evaluate it in the team on specific customer target application.

Content:

- Install Newired license on Online Demo Server (private & secure) or on premise at customer
- Kick of session, define goals, objectives and PoC activity plan (1h)
- Target Application Profiling (1h)
- Overview Training on Newired
- Journey creation by Newired and/or customer to achieve goal of the PoC (6)
- Review meetings status and achievement (2h)

Delivery: Online Sessions (min. 1h), max. 4 attendees
Services: 10h

PRICING: €990/\$1.240

Newired Rollout

The roll-out package is a complete set of tasks & services which guarantee a successful take-off and 'go-productive' with Newired user-guidance for customer web-applications and websites.

Content:

- Assistance with the definition of the project plan, set milestones and action items for the 'go-live'
- Installing the Newired server on a cloud, tailored for your needs or helping customers IT-staff installing the server on-premise
- Journeys & Tips creation and design support i.e., hands-on training and help how to build the perfect user guidance
- Final deployment strategy of Newired overlays and guidance - how to connect Newired guidance to your target application including processing of Security and Privacy requirements
- Regular review sessions incl. final assessment of goals and achievements

Delivery: Online Sessions (min. 1h), max. 6 attendees
Services: 40h

PRICING: €4.590/\$5.740

Application Profiling

Review target application and work out guidelines how the set-up Journeys and tips to provide better usability and user satisfaction.

Content:

- Review target application
- Review existing processes
- Set-up guidelines for Journey creation incl. examples

Delivery: Online Sessions (min. 1h), max. 4 attendees

Services: 8h

PRICING: €960/\$1.200

Custom Style for Overlay and Guidance

Adopt customer corporate design and style compliance to Newired guidelines and Journeys.

Content:

- Overview and training on Newired “Themes” capabilities
- Modify, adopt existing Newired Journeys based on customer design and style guidance
- Provide customized style templates

Delivery: Online Sessions (min. 1h), max. 4 attendees

Services: 8h

PRICING: €960/\$1.200

Journey Creation Support

Create, and/or review and optimize existing Journeys/Tips for better productivity and quality.

Content:

- Create guidelines, Journeys based on customer requirements
- Review existing Journeys, Tips
- Taylor, optimize and extend existing Journeys for better workflow and customer satisfaction

Delivery: Online Sessions (min. 1h), max. 6 attendees

Services: 40h

PRICING: €960/\$1.200

New Release Package

This package for our “on-premise” customers provides update services for all 4 releases Newired delivers with in 12-16 month.

Content:

- Installation and customization of new release
- Training and Best Practice of new functionality and use cases
- Adoption of existing guidelines and Journey to the new release

Delivery: Online Sessions (min. 1h), max. 4 attendees

Services: 8h

PRICING: €960/\$1.200